



**Staffing has safety and security implications. Insufficient staff means that those at work are potentially at greater risk. When there are not enough people to do the work, staff can become overworked and stressed, impacting on health and wellbeing.**

**The FSU is concerned about the wellbeing of members, and is conducting an audit of ANZ branches around the country to check on staffing levels, working hours and targets.**

**At the end of the audit, the FSU will provide the results to ANZ, (without identifying individual members or staff) and seek solutions to any issues of concern that become apparent.**

**Are there enough staff in your branch today?**

### What can I do?

- If your branch is understaffed and you have concerns about safety and security, contact your Health and Safety Rep, your FSU Rep or FSU Organiser, to talk through how you might tackle the situation.
- Tell your manager that your workplace is understaffed, request more staff and keep a record of both the request and your manager's response.
- Participate in the FSU ANZ audit.
- Keep a record of number of staff, number of absences, number of relief staff provided, and number of hours overtime. Count the number of times you can't complete all of your work in ordinary working hours.
- Contact your FSU Rep or FSU Organiser to discuss how you can use the information you have recorded, to work with FSU to achieve a better workplace.
- If you are going to be absent, give as much notice as you possibly can, so that relief staff can be requested to cover your absence.
- Go home on time, and only work overtime if payment is approved.
- Read about how understaffing affects your colleagues in the finance sector, and add your own story, on the FSU Online Forum [www.fsunion.org.au/News-Views/Understaffing-Fact-or-fiction.aspx](http://www.fsunion.org.au/News-Views/Understaffing-Fact-or-fiction.aspx)
- Join the FSU.

FSU members can call the Member Rights Centre on **1300 366 378** from 8am to 8pm (est) Monday to Friday for advice and assistance.