

MAKE FINANCE FAIR

An Ethical and Essential Service

A strong finance sector underpins a strong economy

Most Australians rely on financial services every day. Finance is an essential service and needs to be regulated to ensure it is delivered ethically and is accessible to all Australians. Your data and privacy must be secure and protected at all times.

Pay outcomes linked to sales targets, and work practices that put profits before people, must be abolished. Conflicted pay models are bad for workers, bad for customers, and bad for our communities.

Below are the FSU's key principles to ensure all Australians have access to financial services delivered ethically.

FAIR PAY

- 1 No conflicted remuneration in our industry.
- 2 No finance worker to be disadvantaged by transition to new pay models.
- 3 Skills, capabilities and experience to be recognised in base pay.
- 4 Industry pay models that are fair and transparent.
- 5 Elimination of the gender pay gap.
- 6 Superannuation contributions that ensure all finance workers experience a dignified retirement.

AN ESSENTIAL SERVICE

- 7 Access to local financial services for all Australians, regardless of their circumstances and location.
- 8 No offshoring of functions that can be performed by local workers.

SECURE DATA

- 9 Customer data never sent offshore without the explicit consent of the customer.