



25 March 2026

Julia Angrisano  
National Secretary  
Finance Sector Union

Sent via email to: [REDACTED] and [REDACTED]

Dear Julia,

**RE: Office attendance requirements**

Thank you for your correspondence dated 24 March 2026 regarding office attendance requirements and matters raised on behalf of FSU members.

Ansvar has considered the request to suspend its existing office attendance expectations, including the matters outlined in your letter. Ansvar does not intend to suspend those expectations.

Office attendance requirements form part of Ansvar's broader workforce arrangements and are set having regard to operational requirements, role-based considerations and business needs.

Ansvar's Flexible Work Policy provides a framework for colleagues to request temporary or permanent variations to office attendance requirements based on individual circumstances. Requests are assessed on a case-by-case basis, having regard to role requirements, team needs and business outcomes.

We will continue to engage with employees and their representatives on workplace matters and to review our arrangements as appropriate.

Kind Regards

A handwritten signature in black ink, appearing to read 'Jason Hammond', written over a white background.

**Jason Hammond**  
**Chief Executive Officer and Executive Director**  
**Ansvar Insurance Limited**