

25 March 2026

Julia Angrisano  
National Secretary  
Finance Sector Union  
Level 13, 380 LaTrobe Street  
Melbourne VIC 3000

By email: [REDACTED]

Dear Julia

*Request to suspend office attendance requirements*

Thank you for your letters to Nuno Matos and Bruce Rush dated 23 March 2026. Nuno and Bruce have requested that I respond to you on behalf of ANZ and Suncorp Bank. We agree this is an important issue and we thank the FSU for engaging with us.

We have been monitoring the situation closely including staying across Government policy and advice. At this stage we consider that our existing company policy provides sufficient flexibility to enable our employees to manage their own circumstances. As you know, our current policy requires only 50% attendance, and we have a robust system that allows employees to seek both short-term and longer-term exemptions. We also note that our Australian offices are well served by multiple public transport options.

We will continue to stay close to this topic and would be happy to engage with you further, including in our regular fortnightly meetings with Wendy and Mark.

Yours sincerely,



**Hayley Baxendale**  
General Manager - Employee Relations, Wellbeing & Safety  
Talent & Culture