

30 March 2026



Ms Julia Angrisano  
National Secretary  
Finance Sector Union  
GPO Box 9893  
Melbourne, VIC, 3000

By email: [REDACTED]

Dear Julia,

**Re: Suspension of office attendance requirements**

Thank you for your correspondence dated 23 March 2026 to our Group CEO Chris de Bruin. I am responding on behalf of Acenda.

I appreciate many people will be experiencing rising household costs at this time, particularly associated with increasing fuel costs and on-going global uncertainty.

As you will be aware, Acenda supports a hybrid working environment where our employees are enabled to spend some time each week working remotely from their home.

If employees wish to seek a temporary variation to their current office attendance pattern they are encouraged to discuss their needs with their people leader.

Yours sincerely

A handwritten signature in black ink, appearing to read "Ross Miller", with a stylized flourish at the end.

**Ross Miller**  
Group Chief People and Culture Officer  
**Acenda**

Nippon Life Insurance Australia and  
New Zealand Limited trading as  
Acenda  
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AFSL 230694

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