

auto  general
| holdings |

7 April 2026

Julia Angrisano
National Secretary

Financial Sector Union

c/o Amelia Clancy

By email: [REDACTED] Cc: [REDACTED]

Dear Ms Angrisano,

Thank you for your recent correspondence, dated 23 March 2026. We assure you our foremost priority is the welfare of our people and we are continuously monitoring the situation and will adapt as necessary to ensure that employees are well-supported throughout this challenging time.

We are addressing this issue in a manner relevant to our business and as always we encourage our people to reach out and to speak with their leaders should they be concerned about their individual circumstances.

Additionally, Employees continue to be encouraged to seek assistance from our employee wellbeing platform, Sonder, which offers 24/7 support.

If you have any questions, please contact me directly via email

[REDACTED]

Sincerely



Janita Valentine
Group Chief People Officer