

25 March 2026

Julia Angrisano
National Secretary

Via email: [REDACTED]

Dear Julia

Re: Suspension of office attendance requirements

Thank you for your letter regarding office attendance requirements and the cost of living pressures currently affecting workers across Australia.

Bank of us, recognises that it is a challenging period and the financial impacts associated with these challenges. Bank of us remains committed to supporting our people wherever possible.

Flexible working remains a core part of our culture. At Bank of us, office attendance is flexible and based on open conversations between leaders and their team members to balance individual needs, operational requirements, and customer outcomes. Leaders are encouraged to proactively engage with employees about their individual circumstances, including any financial pressures that may impact their ability or preference to attend our offices.

Bank of us remains committed to flexibility and to working constructively with employees to support overall wellbeing, performance, and operational continuity.

Yours sincerely



Kyllie Campbell
Head of People & Culture

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