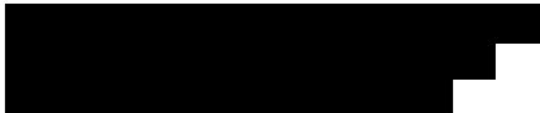


Julia Angrisano
National Secretary
Finance Sector Union

30 March 2026

By email:
cc:
cc:



Dear Julia,

I refer to your correspondence dated 23 March 2026 to our Chief Executive Officer regarding office attendance requirements and the cost-of-living pressures currently affecting our people and the broader community.

We acknowledge that rising costs, particularly fuel expenses, are placing pressure on employees, and we recognise the importance of supporting our people during this period.

While we already have flexibility options that support employees to work from home, compressed work weeks and the ability to make other arrangements, we have, implemented supplementary arrangements last week to allow employees more flexibility based on their personal circumstances, team and operational needs.

We are also strengthening the supporting processes that ensure safe and sustainable hybrid work as well as considering contingencies in the event of escalating fuel security concerns.

If you have any questions, please feel free to contact Matthew Double, General Manager People, Culture and Capability – Operations at



Kind regards,



Robyn Judd
Chief People Officer