

**Brown, Mel**

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**From:** Nick Pattillo [REDACTED]  
**Sent:** Thursday, 26 March 2026 10:38 AM  
**To:** O'Toole, Kat; Nadine Gooderick  
**Cc:** McPherson, Nicole; Petratos, Sarah  
**Subject:** Re: Suspension of office attendance requirements

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Internal or Private

Dear Kat,

Thank you for your correspondence on behalf of FSU members at ClearView. We appreciate you raising these matters and acknowledge the importance of employee wellbeing in all of our decisions.

We recognise the ongoing cost of living pressures impacting employees across Australia, including broader inflationary trends and fuel costs. These are important considerations and we take them seriously.

In considering our approach to flexible working, it is important to note that the majority of our employees commute via public transport, which moderates the direct impact of fuel cost increases for many. In addition, regular engagement with our employees indicates that our current model, including three days per week in the office, continues to be broadly supported and valued.

Flexible working remains an embedded part of our operating model. We currently have a range of individual arrangements in place, including fully remote roles and tailored working patterns, and we will continue to assess new employee requests on a case-by-case basis considering individual circumstances and business need.

Having carefully considered the matters raised, we do not consider a broad-based suspension of office attendance requirements to be appropriate at this time. We will, however, continue to monitor the external environment and will review this position should there be a material change in circumstances.

We encourage any employee experiencing financial hardship to engage with us directly so that appropriate support can be explored.

Thank you again for raising this matter in a constructive manner. We remain committed to supporting our people while balancing the needs of the business.

Yours sincerely,

Nick

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