

**From:** [Mandy Cunningham](#)  
**To:** [Sibbald, Ellie](#)  
**Cc:** [David Issa](#); [McPherson, Nicole](#); [Petratos, Sarah](#)  
**Subject:** RE: Suspension of office attendance requirements  
**Date:** Thursday, 16 April 2026 2:02:23 PM  
**Attachments:** [image001.png](#)  
[image004.png](#)

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Dear Jullia,

IFS acknowledges the current economic environment and the broader cost-of-living pressures facing employees, including transport costs.

Following consideration of the request, the organisation has determined that a blanket suspension of office attendance requirements is not appropriate. IFS has a hybrid model with designated 'Corporate Days' in place to support operational requirements, including in-person collaboration, supervision, training and team effectiveness, and this model continues to be required for the effective operation of the business. Accordingly, IFS is not in a position to suspend office attendance requirements or move to an arrangement where employees self-nominate office attendance frequency.

That said, IFS recognises that employees may experience these pressures differently and remains committed to responding appropriately and consistently to individual circumstances. Requests for flexible working arrangements will continue to be considered on a case-by-case basis in accordance with the Flexible Work Policy and operational requirements.

In practice, this includes encouraging managers to apply reasonable flexibility within existing arrangements, such as start and finish times, where operationally feasible. IFS also notes that free public transport is currently available until the end of April, which may provide short-term relief for some employees' commuting costs.

IFS will continue to monitor the economic environment to ensure its response remains appropriate, while continuing focus on ensuring that flexibility is applied fairly and consistently in accordance with existing policies and operational requirements.

Kind Regards,

**Mandy Cunningham**

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