



**People & Culture**

NAB

395 Bourke Street, Melbourne, VIC 3000

2 April 2026

Julia Angrisano  
National Secretary  
Finance Sector Union

Sent via email: [REDACTED]

Dear Julia ,

**Request to suspend office attendance requirements**

Thank you for your letter dated 23 March 2026 to NAB Group CEO Andrew Irvine requesting NAB to immediately suspend office attendance requirements in light of ongoing cost of living pressures. I am responding on his behalf.

NAB has been, and continues to be, exploring ways to alleviate the impact of cost of living pressures on our colleagues and customers.

NAB appreciates reduced attendance in the office may make a meaningful difference for some colleagues.

We confirm that NAB considers circumstances such as acute cost of living pressures a legitimate basis upon which colleagues may seek flexibility, and that such flexibility is already available in NAB's hybrid work model.

NAB is closely monitoring the situation and continues to explore ways to assist our colleagues.

Regards,

A handwritten signature in black ink, appearing to read 'Sarah White', located below the 'Regards,' text.

Sarah White  
Group Executive, People and Culture