

Brown, Mel

From: Raelene Seales [REDACTED]
Sent: Monday, 30 March 2026 11:16 AM
To: Sibbald, Ellie
Cc: McPherson, Nicole; Petratos, Sarah
Subject: Suspension of office attendance requirements

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Dear Julia

Thank you for your letter of 23 March 2026 regarding office attendance requirements.

Prime Super genuinely values the wellbeing of our people, and we appreciate you raising the cost of living pressures facing finance workers. These are real concerns and we take them seriously.

We want to be transparent about our current arrangements. Prime Super operates a hybrid working model that requires employees to attend the office a minimum of three days per week, with Wednesday as a shared anchor day. This model has been designed to support collaboration, connection, and the delivery of strong outcomes for our members.

Having considered your request, we are not in a position to suspend our office attendance requirements. We believe our current arrangements strike the right balance between flexibility and the operational and cultural needs of our organisation.

We would also note that, from 31 March to 30 April 2026, the Victorian Government is providing free public transport across the network. We will be communicating this to our Melbourne-based employees and encouraging them to take advantage of it where practical.

Where individual employees have personal circumstances that may warrant a different working arrangement, we encourage them to speak with their manager. Prime Super considers all flexible working requests on their merits and in accordance with our obligations under the Fair Work Act 2009.

Thank you again for raising this matter.

Yours sincerely
Raelene Seales

Raelene Seales | Chief Executive Officer



Level 24, 500 Collins Street, Melbourne, 3000

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E [REDACTED]
M [REDACTED]