



2 April 2026

Julia Angrisano
National Secretary
Finance Sector Union (FSU)

SENT VIA EMAIL: [REDACTED]

Dear Julia

Re: Suspension of office attendance requirements

Thank you for your correspondence dated 23 March 2026 on behalf of your members regarding office attendance requirements.

SS&C Technologies operates a Global Hybrid Work Policy that provides employees with genuine flexibility in how and where they work. Our current office attendance requirement is six days per calendar month for full-time employees, with this requirement applied on a pro rata basis for those working part-time. We believe this reflects a balanced and sustainable approach to flexibility that supports employee wellbeing, while maintaining the collaboration and connection that benefits our teams and clients.

Given the flexibility already offered to employees under the Global Hybrid Work Policy, we confirm that we will not be suspending our office attendance requirements. We will continue to monitor any developments and will comply with any legislative requirements with respect to employees working from home which may be introduced.

We recognise the cost of living pressures facing many Australians and the real impact these have on our employees. Our offices across Australia are located close to public transport networks, providing employees with accessible commuting options to the office. Employees who require additional flexibility due to their individual circumstances are encouraged to speak to their line manager in the first instance, and may refer to our existing policies and procedures which enable case-by-case review of employee circumstances.

Finally, employees seeking support due to financial or personal pressures are encouraged to access SS&C Technologies' Employee Assistance Program, which provides free and confidential counselling and financial wellbeing resources.

SS&C Administration Services (Australia) Pty Limited
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SUPERB TECHNOLOGY

We remain committed to engaging constructively with our employees and their representatives, and are confident that our Global Hybrid Work Policy will continue to serve our workforce well.

Yours faithfully,

A handwritten signature in black ink that reads "Shaun McKenna". The signature is written in a cursive, flowing style.

Shaun McKenna

Head of Australia, Global Investor and Distribution Services (GIDS)
SS&C Technologies