



30 March 2026

Westpac Banking Corporation
Level 12, 275 Kent Street
Sydney NSW 2000

Julia Angrisano
National Secretary
Finance Sector Union
Via email: [REDACTED]

Private and Confidential

Re: Office attendance requirements

Dear Julia,

Thank you for your letter of 23 March 2026, which Anthony has asked me to respond to.

We have carefully considered the concerns you've raised and recognise recent increases in fuel prices are creating pressure for some households and impacting the cost of commuting for some of our people.

Our priority is to support our people while continuing to deliver for our customers and communities.

Flexibility and hybrid working are integral to our ways of working. For our corporate sites, our established arrangement of working in the office for two to three days per week remains in effect. This approach continues to support operational continuity while enabling our people the ability to work from home for part of the week, providing flexibility to help manage commuting costs and personal circumstances.

As always, our people can talk to their leaders about any special or exceptional circumstances that may require additional flexibility. These will be considered taking into account wellbeing, customer needs and role requirements.

We'll continue to monitor the situation, including government advice, broader community impacts, and feedback from our teams. We will share further updates if there are any changes to our approach.

Thank you for raising this and please let me know if you would like to discuss further.

Regards,

A handwritten signature in black ink that reads "M.A. Johnston".

Michael Johnston
People Director
Workplace Relations