

Industrial Officer - Flexible Location

The Finance Sector Union is the union of people working in banking, insurance and superannuation. From technology professionals in superannuation funds to bank tellers, we are a diverse union fighting to make a better finance sector, and a better society.

Organising is at the core of everything we do, and our industrial work is a major part of that. The finance sector is evolving and growing fast - our Union is innovative and we campaign to win.

The FSU takes on some of the biggest and richest companies in Australia – and we win.

This is a national industrial role in our Union, reporting to a Senior Industrial Officer.

This is a full-time position on an initial 12-month contract, with the potential for permanency.

WHO YOU ARE

- Someone who understands organising, someone who knows what it means to work with members to build power and views each member issue as an opportunity to organise;
- You have experience advocating for workers' industrial rights in the workplace and in the Fair Work Commission and the courts;
- A person with strong technical ability including experience with state and federal industrial relations and work health safety legislation, and tertiary qualifications in law;
- You have a passion for improving the lives of workers and are eager to gain experience across a range of industrial mechanisms like enterprise bargaining, litigation and award matters.
- You are passionate about social justice and union values and will work hard to make a difference to members' lives;

SELECTION CRITERIA

The core of this role is the end to-end management of member industrial matters, from taking the initial call from a member through to conclusion of the issue (which could be in the Fair Work Commission or a court);

- You will have experience providing accurate, practical advice on workplace issues, representing members with their employer and appearing in the Fair Work Commission or courts as required. You will have experience across all industrial and work health safety issues including underpayments, bullying, performance concerns, workers' compensation, and dismissals.
- You need to be a great written and verbal communicator and negotiator, able to explain complex things simply, able to talk (and write!) to anyone;
- You'll be a resilient problem solver – our work is unpredictable, there can be big barriers, but you will need to use all of our available tools to work for great outcomes for members and never give up;

- You will have organising at the centre of everything you do – every member interaction, every case, is a chance to build power for our members. You will be a core part of building an organising culture within the Industrial division.

Does this sound like the fight for you?

SALARY RANGE AND LOCATION

We encourage people with salary expectations around \$96,925 to apply.

The FSU has offices in Melbourne, Sydney, Brisbane, Perth and Adelaide. We welcome applications from people in any of these locations.

The FSU is open to all flexible working arrangements including full-time, part-time and outside of normal business hours. All FSU staff have a flexible work location and can work from home.

APPLICATION PROCESS

If you're interested in this role, please feel free to reach out for a discussion. Send an email to fsuinfo@fsunion.org.au using the subject line: **Industrial Officer - Flexible Location** and we will be in touch.

To apply, please send your resume and cover letter to fsuinfo@fsunion.org.au

Applications close 5.00pm Friday, 3 July 2026.